

### WHAT IS IT?

Loft insulation is typically made from mineral wool or fibreglass and comes in large, quilted rolls. It is used to provide a layer of insulation to stop heat from your home escaping through the roof. It is rolled out between the loft joists and it is advisable to put in a layer of loft insulation which is a minimum of 270mm in depth.

The loft hatch will also be insulated and draughtproofed. If you have existing loft insulation, then a new layer can be laid on top of it to bring it up to the required thickness or we may need to remove all existing insulation and put all new in its place.



### WHAT ARE THE BENEFITS TO ME?

By increasing the amount of insulation in your home less heat will escape, and you should see a reduction in the amount of energy needed to heat your home. There are also long-term benefits to the environment due to the reduced amount of carbon being produced and escaping from your home.

### WHAT WILL I NEED TO DO FOR THE WORK TO TAKE PLACE?

We will need to access your loft to install the insulation. To do this, the loft needs to be clear, with any personal items removed, along with any storage which you may have installed in the loft space, including loft boarding. The loft hatch needs to have clear and hazard free access.

If we need to remove any existing insulation from your loft space, we will need clear access up the stairs as this may be done using a mechanical extraction machine, like a large vacuum cleaner, and the hose will run from your loft down to your front door.

Please ensure all pets are kept secure and children under the age of 18 are not left unattended.

### AFTERCARE

You should keep your loft access hatch closed when not in use. It is recommended that you do not place anything on top of the insulation once it has been laid, as this can reduce its ability to stop draughts and keep heat in your home.



## OUR PROMISE TO YOU

CLC Contractors understand the inconvenience that these works may cause. Our aim is to complete the works as quickly and stress free as possible. We promise to keep you informed of our plans and updated of any changes if or when they happen.

Our Resident Liaison Officer will be in regular contact with you throughout the duration of the works to ensure any issues or concerns are answered quickly.

The dates and timescales of all works will be agreed with you in advance.

We will be courteous and will take care when working in or around your home and will leave your home neat and tidy at the end of each working day.

